

# iPad Troubleshooting

## Common iPad Issues and How to Fix Them

<b>Wifi Connection doesn't respond</b>	<p>Sometimes the wifi icon will appear in the top left corner of the iPad and connectivity has been lost.</p> <ul style="list-style-type: none"><li>•Go to Settings - Wifi</li><li>•Turn the Wifi setting off and then turn it back on</li><li>•Select the desired network and try again</li></ul>
<b>App does not respond</b>	<p>Sometimes an app seems sluggish and doesn't respond to commands. The best way to trouble shoot this problem is to close the app.</p> <ul style="list-style-type: none"><li>•Double click the home button</li><li>•Locate the troublesome app.</li><li>•Select the app and place your finger on the app until the apps begin to wiggle.</li><li>•Tap the small red - symbol located in the top left corner of the icon.</li><li>•Double click the home button and open the app.</li><li>•If that doesn't work your app may have an update.</li></ul>
<b>App accidentally deleted from iPad</b>	<p><i>For Paid Apps:</i> Open the App Store. Select the purchased tab in the bottom navigation bar.</p> <ul style="list-style-type: none"><li>•There are two tabs at the top of this window. Select Not On This iPad.</li><li>•Locate the app you previously deleted and tap the Cloud Download icon.</li></ul> <p><i>For Free Apps:</i> Open the App Store.</p> <ul style="list-style-type: none"><li>•Type the name of the app in the Search Window located in the top right corner of the App Store.</li><li>•Install the App as you would with other free apps.</li></ul>
<b>iPad Screen continually changes rotation</b>	<p>You can lock your iPad to prevent your screen from rotating between portrait and landscape orientation. Just know that some apps only work in a specific orientation and the app will adjust itself by default, overriding rotation settings.</p> <p>To lock your screen in a specific orientation: Double click the home button. Swipe your finger to the right until you see the iPad controls. Select Screen Lock You can also set your side switch located on the right hand side of the iPad to lock your screen in a specific orientation.</p> <p>OR</p> <p>Open Settings Select General Near the bottom of the right side of the screen you will see the following: Use Side Switch to: Tap Lock Rotation You'll now be able to control your screen orientation easily from the side switch.</p>

The basic fix to solve most problems is to Restart your iPad.  
Restart the iPad by holding down the On/Off button until the slide appears and then slide to shut off.